



# news WPSHC CENTRE

weekly newsletter of West Parry Sound Health Centre

April 10 to 16 • 2017



## Important repairs and testing for Plant Operations

On Tuesday 11 April Plant Operations staff will be shutting down the main power and transferring over to full internal power generation until all testing and repairs are complete. This will not effect any services with the exception of the time it takes to transfer. This transition is planned to take place at approximately 8:30 a.m.

The entire health centre will be powered by generators until switch back at 3 p.m. The transition is expected to take five minutes.



WPSHC recently hosted distinguished visitors from Nepal who were touring medical teaching facilities as guests of the Northern Ontario School of Medicine. Dean of Patan Academy of Health Sciences Dr. Shrijana Shrestha and Dr. Kshitiz Chandra Paudel, a family physician preceptor in Amppipal Hospital, learned about our relationship with NOSM and spent time with staff, physicians, and third-year med students Reed Morrison, Shelden Roy, Zachary Strong, Julie Sabourin, and Jonathan Taylor.

The Patan Academy of Health Sciences shares a keen interest in NOSM's model to inspire, train, and retain physicians in rural practice.

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Compassion • Accountability • Rights & responsibilities • Excellence • Safety



## Available for Lakeland and WPSHC staff

Driving Safety and Security with CAA Membership

- ✓ CAA Members benefit from Emergency Road Side Assistance 24/7.
- ✓ A CAA Membership is unique: Membership covers you no matter what vehicle you are driving in — even if you are the passenger.
- ✓ CAA Members can save on hotels, dining, and retailers such as Payless ShoeSource, Dulux Paints, Hertz and more!

### WEST PARRY SOUND HEALTH CENTRE EMPLOYEE PREFERRED RATES

#### CAA Plus® Membership

**\$80**

/year + HST  
Reg. \$130<sup>00</sup> + HST

Corporate Code: #WPSHC

#### CAA Plus® Associate Membership

**\$60**

/year + HST  
Reg. \$95<sup>00</sup> + HST

\*Premier Level Coverage  
Including extra-long tow of  
up to 320km available for  
additional \$15 +HST \* WPSHC  
includes renewing members

Melanie Sterling, Corporate Account Manager  
Toll-free: 1.800.267.6713 Ext. 6297  
Mobile: 1.613.299.8494  
Corporate Line: 866.220.1205  
Email: msterling@caaneo.on.ca

\*Offer available only through a CAA Corporate Representative. Offer valid to residents of North & East Ontario. Offer not available on a previously purchased or renewed Membership. Offer cannot be combined with any other promotion or discount. Renewing CAA North & East Ontario Members are eligible. All associate drivers must reside at the same address as the Primary Member. Other restrictions may apply.  
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## Calling all paddlers!

Dragon Boats are just around the corner and Lakeland needs you!

If you are interested in joining this year's amazing team, please contact Sarah Allan at extension 1072.

All staff, volunteers, family and friends of Lakeland and WPSHC are welcome.

*The Dragon Boat Festival will be held on 24 June at the Parry Sound Town Beach.*



## LIFE at Lakeland

### Board approves new Administrator for LLTC

The Lakeland Long Term Care Board of Directors has unanimously approved the appointment of Steve White as Lakeland's Administrator. The decision was confirmed during the board's meeting on 30 March.

Please join us in congratulating Steve on his new mandate.

**Ted Krug,**  
**LLTC Board Chair**

**Donald Sanderson,**  
**CEO LLTC and WPSHC**

*spirit*  
**Lakeland**

### Events this week at Lakeland LTC

**Pub Night - live music**  
**Thursday 13 April**

6:30 in the Celebration Room  
(live music)

**Bingo**  
**Friday 14 April**

2 p.m. in the Celebration Room

**Non-Denominational Church Service**  
**Sunday 16 April**

2:30 p.m. in the Celebration Room  
with guests from the Mennonite congregation

**LLTC**  **SPIRIT**  
**Living • Individuality • Family • Empowerment**



## **National Public Safety Communicators Week!** **April 9 – 15, 2017**

**Management would like to thank our dedicated Ambulance Communications Officers for their outstanding work.**

Parry Sound Ambulance Communications Service is responsible for all requests for Ambulance within the District of Parry Sound and the dispatching of 13 Fire Departments within the district.

### **What do your local Ambulance Communications Officers do?**

#### **Call Taker**

The Call Taker on shift is the first person to have contact with the caller making the request for ambulance/fire. The Call Taker will process the caller's request for service asking a series of questions like the location of the emergency, phone number, what the emergency is and then prioritizing the emergency.



#### **Dispatcher**



After the Call Taker has prioritized the request for service, the Dispatcher on shift will choose the closest ambulance/fire to respond to the call and determine what other agencies need to respond as well. The Dispatcher is responsible for the movement of ambulances for a large portion of the Parry Sound District. This can be for emergency calls, the transfer of patients to out of town facilities or emergency coverage.

#### **Lead Communications Officer**

The Lead Communications Officer is the supervisor on shift and oversees the work being done by the other communications officers. If required, they will take on the roles of Call Taker or Dispatcher when needed.



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West Parry Sound Health Centre is proud to be Accredited With Exemplary Standing, the highest measurement awarded by Accreditation Canada.

[www.accreditation.ca](http://www.accreditation.ca)



## Please tell us

Send us your compliments, questions, or concerns. Use the 'contact us' button at

[www.wpshec.com](http://www.wpshec.com)



This newsletter and other helpful information can be found on-line at [www.wpshec.com](http://www.wpshec.com)

Contact News Centre editor Jim Hanna  
[jhanna@wpshec.com](mailto:jhanna@wpshec.com)

705 746-4540 extension 4144



## Please join us to celebrate a Caring Career

Everyone is invited to attend a Retirement Tea for Gail Kidd.

Offer your congratulations and best wishes during this event on Tuesday 11 April in the Cafeteria starting at 2 p.m.



## Emergency Services

EMS • Fire • Police

## Spring Food Drive

During the month of April please join with our EMS coworkers by filling the donation box in our Cafeteria to support local Food Banks.

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## North East **LHIN**

# New member appointed to chair NE LHIN board

Ron Farrell of Sundridge joined the North East Local Health Integration Network (NE LHIN) Board for his first meeting as Chair last week. Two other directors have also recently been appointed to the NE LHIN Board – Pharmacist Mark Palumbo, of Sudbury; and Elizabeth (Betty) Stone, of Haileybury, a long-time educator and former alderman.

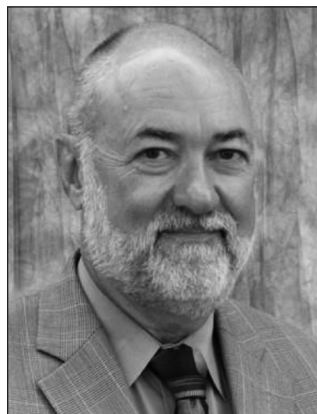
“I want to thank Ron Farrell for taking on this new and important role with the North East LHIN. I’d also like to thank newly hired board members Mark Palumbo and Elizabeth Stone. I look forward to working with the North East LHIN on the transformation of Ontario’s health care system into one that is more accessible, integrated and patient-focused,” said Dr. Eric Hoskins, Minister of Health and Long Term Care.

As the former Chair of the North East CCAC Board, Farrell brings with him extensive governance and health care experience, particularly in the home and community sector. He recently also served on the Council of Ontario College of Pharmacists and on the Board of the Ontario Association of Community Care Access Centres.

He has been involved in community health care for more than 20 years, holding a wide range of senior positions with federal, provincial and territorial governments as well as the private sector. Change management in large organizations occupied more than half his career.

He retired as President and Chief Executive Officer of the Victorian Order of Nurses of Canada and started a Chapter of CARP for Zoomers centered in North Bay and serving 4,000 members from Bracebridge to Kapuskasing. With the Canadian Red Cross he was Director General, Atlantic Zone, National Director of Strategic and Operational Planning and Chief Information Officer. Prior to that he held the position of President and CEO of the Worker’s Compensation Health and Safety Board and senior positions with the Territorial government.

Mark Palumbo brings a background in community pharmacy as pharmacist and owner of the Dowling Pharmacy for more than four decades, as well as, extensive governance experience having served on numerous health care, arts, and economic development boards including:



Ron Farrell, Board Chair

City of Lakes Family Health Team, Foundation to Assist Canadian Talent on Records (FACTOR), Chair of Music Film and Motion (MFM), and President of the Sudbury Regional Development Corporation.

A university graduate, and retired teacher, Stone has as a volunteer more than four decades of involvement with multiple organizations at the governance level. These involvements specifically pertained to the enhancement of quality of life for all citizens, but most particularly those citizens with challenges. Her experience with these multiple boards of governance at the municipal, regional, provincial, and national levels, has confirmed to her the value of the development of generic, intentional, inclusionary collaborative partnerships. She firmly believes that the uniqueness of the North requires the solutions for the North are to be found in the North.

- Ron Farrell holds a Bachelor of Science from Laurentian and McMaster universities. He has been a Rotarian for 31 years, is a recipient of a Paul Harris Fellow of Rotary International, and the Queen’s Jubilee Medal. Both distinctions were awarded to him in recognition of his volunteer services.

- The NE LHIN Board now includes: Denis Bérubé (Moonstone), Rick Cooper (Kagawong), Ron Farrell, Chair (Sundridge), John Febbraro (Sault Ste. Marie), Santina Marasco (Sudbury), Dawn Madahbee (Aundeck Omni Kaning First Nation on Manitoulin Island), Toni Nanne-Little (Sault Ste. Marie), Mark Palumbo (Sudbury), and Betty Stone (Temiskaming Shores).

Information from [www.nelhin.on.ca](http://www.nelhin.on.ca)

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# What's cooking this week...

## OUR DAILY LUNCH MENU

### MONDAY

Soup: Homemade beef noodle, Pea

Entree: Chicken fingers with French fries

### TUESDAY

Soup: Mushroom, Chicken rice

Entree: Steak melt sandwich with sautéed peppers and onions

### WEDNESDAY

Soup: Tomato macaroni, Cream of broccoli and cheese

Entree: Macaroni and cheese

### THURSDAY

Soup: Cream of potato, Beef barley

Entree: Taco pie

### FRIDAY

Soup: Bean and bacon, Chicken noodle

Entree: Fish and fries

## Donors making a Difference at WPSHC



west parry sound  
health centre  
**FOUNDATION**  
CARING FOR YOU  
IN COTTAGE COUNTRY

**Foundation 50/50 Payroll Prosperity  
prize this week \$442.50.**

Draw takes place Friday in our Cafeteria.

Meals served in our Cafeteria

Hours of operation are:

Monday to Friday - 11 a.m. to 1:30 p.m.



All weekly menus can  
be subject to change



## You can pre-order tonight's dinner meal

- All dinner orders must be placed before 2 p.m. by calling extension 2510.
- There will be no custom orders.
- Dinners are \$5, payment due at pick up.
- Pick up is between 4 and 6 in Dietary.

### Monday

- Chicken stew with a tea biscuit

### Tuesday

- Beef pot pie with carrots

### Wednesday

- Spaghetti with meat sauce

### Thursday

- Roast pork and mashed potatoes with vegetables

### Friday

- Roast beef and mashed potatoes with carrots

### Saturday

- Chicken broccoli alfredo with mixed vegetables

### Sunday

- Roast turkey with garlic mashed potatoes and green beans

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## We're improving our email system

New email, calendar, and document tools planned for transition 17 May 2017

### Prepare to welcome a new integrated system

In our Information Technology (IT) Department we have multiple servers - each dedicated to email, calendars, anti-virus, and much more. Operating many servers is complex and maintaining them is a tremendous endeavor.

It is no longer efficient or reliable to spend energy, time, and resources on a non-integrated system that has no external support and strains to meet minimum requirements for security. At a time when we are heavily reliant upon advanced, supported, and secure technology, we can no longer provide 'self help' IT support for all of our servers. This work is straining resources that must be dedicated elsewhere.

This is where Microsoft Office 365 comes in.

Office 365 is a secure cloud-based software service provided by Microsoft. All WPSHC user calendars, contacts, and email will be stored in this system. We will be using Sharepoint for collaboration and document management. Office Online allows users to create and edit Microsoft Office documents on-line. Other services included are videoconferencing, instant messaging, and file sharing. Microsoft will offer our IT Department 24/7 support and provide robust security, including, but not limited to, file encryption, threat management (spam and malicious software), and self-service passwords.

Office 365 will be replacing many tools that we use on

a daily basis. The IT Department is working to ease our transition into the new Office 365 tools. We can all look forward to a new email (Outlook) system, calendar, and documentation management tools (Sharepoint).

The IT Department is planning to roll out Office 365 for everyone and Microsoft Office 2016 for dedicated workspaces.

In the meantime, as we prepare for these changes in the IT Department, we ask employees to start going through their emails and deleting all messages that are not needed. It will be necessary to migrate every single remaining email into the new accounts and this is anticipated to be a very time-consuming task.

To assist everyone with this transition, there is an IT education folder within the Education Folder (in the shortcuts folder located on each desktop). Employees can look forward to "how to" instructions on use of the new tools, frequent communication as the project progresses, and, as always, support from the IT Department team.

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*The IT Department is here to help and questions can be directed to Erin Snider at extension 1338 or [esnider@wpsmc.com](mailto:esnider@wpsmc.com). We look forward to working with all departments during this transition. We welcome your feedback, concerns, or suggestions.*

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# 2017



**YOUTH BALL HOCKEY  
TOURNAMENT**

Keeping Hospital Care Local

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## BOBBY ORR COMMUNITY CENTRE SATURDAY, APRIL 29, 2017

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COST PER PLAYER: \$50 TEAMS AGED: 6 - 15 PLEDGES: INCENTIVE PRIZES

Opportunity for 144 kids to play at the Bobby Orr Community Centre.

**MINIMUM PLAYERS:**  
1 goalie and 5 players. Teams with more than 8 players should consider 2 teams for more 'ice' time for players.

### HOCKEY OUTDOORS!



**WAIVERS & PLEDGES:**  
Please return all team packages with waivers and pledges to the Foundation office by Friday, April 21st, 2017.

**HELP BUY:**  
Revenues will buy a \$14,000 timing system to sync transport monitors to our anesthetic machines

COACH & PLAYER PACKAGES AVAILABLE AT THE FOUNDATION OFFICE  
INCENTIVE PRIZES FOR PLAYERS THAT GO THE EXTRA MILE IN FUNDRAISING!

## Thank you for your generosity and support!

A Ball Hockey Tournament to Support Patient Care.  
Helping to Keep Hospital Care Local!

FOUNDATION OFFICE  
6 Albert Street, Parry Sound  
1.888.262.0436  
705.746.4540 x3348  
[www.wpshcf.com](http://www.wpshcf.com)



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PLEASE CONTACT:  
Brooks Smith — 705-746-4540 x 3345 — [bsmith@wpshc.com](mailto:bsmith@wpshc.com)  
MAKE CHEQUES PAYABLE TO:  
WPSHC Foundation

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