

newsCENTRE

WPSH

weekly newsletter of West Parry Sound Health Centre

October 2 to 8 • 2017

Patient Safety Days begin this week

This year we will be using an exciting new on-line platform for our Patient Safety Days activities. Surge Learning is an on-line learning management software that we are introducing during Patient Safety Days.

When you log into Surge Learning you will automatically be viewing your personalized "dashboard" and will have an icon labeled 'My Courses.' When you click on this icon all the training required for you to complete your Patient Safety Days will be highlighted in yellow.

Surge Learning also has a learning library with fantastic additional resources, however, only the courses assigned to you are required to be completed.

As you work towards completing your Patient Safety Days training through Surge Learning your feedback would be appreciated - please speak with your manager or email the Human Resources Department.

Happy learning!



Scarecrow competition a highlight at Lakeland Fall Fair



This year, as part of Lakeland's annual Fall Fair, a competition was held to see which team could build the best scarecrow.

However, only one team could win.

Find the winning entry on this week's Lakeland News page.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

Supporting our learning priorities for

PATIENT SAFETY DAYS



ONLINE LEARNING HAS ARRIVED AT WEST PARRY SOUND HEALTH CENTRE

We are excited to introduce our new E-Learning Platform!

Surge is a learning management system designed for training and continuous learning for staff in health care and other service industries.



WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

**Accessible via the web
– Anytime, Anywhere**

**Modules are brief-
lasting approx. 4-15
minutes**

**Print certificates and
track your own course
completion**

**Access to a Resource
Library of over 250+
videos**

**Due dates allow you to
manage your
assignments at your
own pace**

To learn more
about Surge
Learning, you can
visit our website:

www.surgelearning.ca

Patient Safety Days 2017

From October 2nd to October 27th

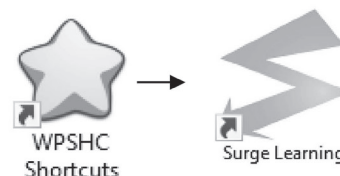
Last year, electronic Patient Safety Days was well received.

This year we are stepping up our game!

West Parry Sound Health Centre would like to introduce you to Surge Learning – an interactive online Education Program

Finding/ Opening Surge Learning at work:

- WPSHC Shortcuts (star on Desktop)
- Click on “**Surge Learning**”



Logging into Surge Learning:

1. Type in your personal username:

wpshc.(firstinitial)(lastname)

example: John Smith =

wpshc.jsmith

2. Type in this general password:

wpshc2017

3. Click on “**Sign in**”

A screenshot of the Surge Learning login interface. At the top is the 'Surge' logo with the tagline 'Learning.Quality.Policy'. Below the logo are two input fields: 'sitecode.username' containing 'wpshc.jsmith' and 'password' containing 'wpshc2017'. There is a checkbox labeled 'Remember site code' which is unchecked. At the bottom is a 'Sign in' button. Arrows from the text instructions point to these elements: from 'wpshc.jsmith' to the username field, from 'wpshc2017' to the password field, and from 'Sign in' to the button.

****You will be asked to CHANGE YOUR PASSWORD to a new, personal password****

Questions on Patient Safety Days content, please contact your direct manager.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety



West Parry Sound Health Centre is proud to be Accredited With Exemplary Standing, the highest measurement awarded by Accreditation Canada.

www.accreditation.ca



Please tell us

Send us your compliments, questions, or concerns. Use the 'contact us' button at

www.wpshec.com



This newsletter and other helpful information can be found on-line at

www.wpshec.com

Contact News Centre editor Jim Hanna
jhanna@wpshec.com

705 746-4540 extension 4144

Surge Learning is here and training support is available

Want help learning how to use Surge?

Your Surge Learning Team has come up with several options to support you!

- Each designated work station will have visual and written instructions about how to log-in, find your learning items and complete the assigned quizzes.

- Your manager will have a list of trained individuals able to provide more support and answer your questions/concerns.



- The room beside the second floor elevators will be equipped with computers and a number to call. Someone will meet with you, then help walk you through your first Surge Learning experience.

The Surge Learning Team is here to support you and your ability to maintain excellence in knowledge in best practices and safety awareness. Please let the Human Resources Department know if there are any additional supports or assistance you would find useful.

Happy Learning!

We miss our friend and long-time Auxiliary member



The WPSHC family was saddened to learn of the passing of Mr. Fred Daniels. Fred was a valued Volunteer and Auxiliary member for many years. Recently, Fred moved to Grimsby to be closer to his immediate family.

Fred's remarkable life was commemorated at 11 a.m. on Friday 29 September at St. John's Presbyterian Church, in Grimsby, Ontario.

Our thoughts and prayers are with his family and friends.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety



**The
winner!**

This year, as part of Lakeland's annual Fall Fair, a competition was held to see which team could build the best scarecrow. The competition was fierce, with scarecrows submitted from each home area and the WPSHC Transitional Care Unit. However, only one team could win.

In the end, the winners were the Georgian Bay home area.

Thank you to everyone who participated and made our Fall Fair a success!



LIFE at Lakeland

Dates to remember...

Ghoulish fun will be had during the evening of October 31 as Lakeland once again hosts the **Pumpkin Trail** for everyone in the Parry Sound community!

This year's **Service of Remembrance** ceremony will take place on November 11 at 2 p.m. Please plan join Lakeland staff, residents and families in remembering and honoring all those who have served.



Christmas Dinner & Dance

WPSHC and Lakeland LTC

Saturday 9 December

Charles W. Stockey
Centre

A safe environment for patients, visitors, and staff



Latex Free



Scent Free



Smoke Free

**Safety
First**

Workplace Safety

**WPSHC
CARES**

Safety News and Information

Important reminder to staff, volunteers, and visitors... latex balloons are a significant allergy risk and are not allowed in the health centre.



Volunteer Appreciation Dinner

Tuesday 17 October
St. Peter's Hall

Social starting at 5 p.m.
Dinner to follow at 5:30

**RSVP sign-up sheet available
at the Information Desk.**

If you know a seasonal volunteer or someone who is not a News Centre reader, please tell them about this event.

Canada participates in promotion of World Breastfeeding Week

This year the theme is 'Sustaining Breastfeeding Together' highlighting the importance of partnerships and working together to create a continuum of care for all mothers and babies during the first 1000 days of life.

The North Bay Parry Sound District Health Unit is utilizing their facebook for posts that you can check throughout the week:

[https://www.facebook.com/
NorthBayParrySoundDistrictHealthUnit](https://www.facebook.com/NorthBayParrySoundDistrictHealthUnit)



*Supporting a breastfeeding relationship involves more than just a mom and baby. It requires the support of a community.
Happy World Breastfeeding Week!*

Whispering Pines Gift Shop



Home Decor • Seasonal Decorations
Jewelry • Books Candles & Lighting • Quilts
Fashion • Handcrafted Items

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

THE INTERNATIONAL FESTIVAL OF AUTHORS



presents IFOA Parry Sound

Thursday 26 October 2017

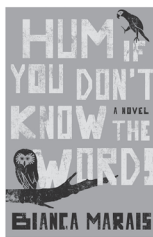
7:30 pm

at The Charles W. Stockey Centre

We are pleased to announce that the following authors will read from their most recent novels



Catherine Chidgey (New Zealand) was born in 1970. She has degrees in creative writing, psychology and German literature, and lived for two years in Berlin. Her debut novel, *In a Fishbone Church*, won the South East Asia and Pacific Region Prize in the Commonwealth Writers Prize for Best First Novel, a Betty Trask Prize and was longlisted for the Orange Prize. Her second novel, *Golden Deeds*, was a New York Times Notable Book of the Year, followed by *The Transformation* in 2006. Chidgey lives in Ngaruawahia, New Zealand. She presents **The Wish Child** and is supported by Creative New Zealand.



Bianca Marais (South Africa) holds a Certificate in Creative Writing from the University of Toronto's SCS, and her work has been published in *World Enough* and *Crime*. Before turning to writing, she started a corporate training company and volunteered with Cotlands, where she assisted care workers in Soweto with providing aid for HIV/AIDS orphans. Originally from South Africa, she now resides in Toronto with her husband. She presents **Hum If You Don't Know The Words**.



Kathleen Winter's (Canada) novel, *Annabel*, was shortlisted for the Scotiabank Giller Prize, the Governor General's Literary Award, the Rogers Writers' Trust Fiction Prize, the Amazon.ca First Novel Award, the Orange Prize, and numerous other awards. It was also a Globe and Mail "Best Book," a New York Times "Notable" book, a Quill & Quire "Book of the Year" and #1 bestseller in Canada. It has been published and translated worldwide. Her Arctic memoir *Boundless* (2014) was shortlisted for Canada's Weston and Taylor non-fiction prizes, and has been sold internationally. Born in the UK, Winter lives in Montreal after many years in Newfoundland. She presents **Lost In September**.

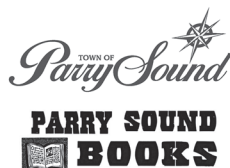
PATRONS

with thanks to our sponsors

DONORS



Dr. Daniel & Dr. Kathleen Moquin
Dr. Kim Warwick



James & Bonnie Beatty Donald & Maureen Buchanan
Mary & Dr. Derek George Janet & Terry Fellner
Margaret & Chris Ibey Dr. Dennis Stern
Adrienne & Dr. Stuart Shaw



ONTARIO ARTS COUNCIL
CONSEIL DES ARTS DE L'ONTARIO
an Ontario government agency
un organisme du gouvernement de l'Ontario



Canada Council
for the Arts Conseil des arts
du Canada

Tickets \$15

available at The Charles W. Stockey Centre (877) 746-4466 and Parry Sound Books (705) 746-7625



'Thank you' donors for generously supporting our delivery of Patient and Family Centred Care

Last week's
50-50 draw winner:

Sandra Croswell
\$455

Our Foundation's payroll deduction 50/50 draw takes place every two weeks - and you can sign up to participate any time.

- The cost to enter the 50/50 draw will be \$5 per pay - only available through payroll deduction.
- The winning participant and the Foundation equally share the amount of money collected through the entry fee.
- Pick up a form from the Foundation office.

The Foundation's Payroll Prosperity Program is helping to raise thousands of dollars annually for our Foundation to purchase much-needed equipment along with support for the Staff Education Fund... and thousands will be shared by lucky Payroll Prosperity participants.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

NEWS FROM OUR NEIGHBOURS

MAHC seeking public input on long-term plan

Muskoka Algonquin Healthcare (MAHC) wants to hear what is important to patients and families when considering future hospital care. Following five community information sessions, an online survey is live to gather public feedback on potential models for delivering hospital services in the future and proposed criteria that MAHC's new Capital Plan Development Task Force will use to evaluate those models before making a recommendation to the MAHC Board of Directors.

This is the first in a number of surveys MAHC will be using to seek community input. Despite a previous Board of Directors decision around a preferred one-site model for the future, the task force is further reexamining a two-site model before making a recommendation to the Board of Directors in the spring of 2018.

There are three models on the table for public feedback that will be evaluated by the task force:

- Two Sites (not status quo) – Maintain two sites with Emergency Departments, recognizing the need to further single-site programs and services across the two sites. Recent examples of single-sited services include Gynecological Surgery, Ophthalmology (cataract surgery), and Chemotherapy. Service siting would be based on clinical needs and service co-location requirements to create greater efficiencies, larger volumes and critical mass, and reducing duplication of staffing and equipment.
- One Site Inpatient / One Site Outpatient – Maintain two facilities with emergency care. One site would have a primarily outpatient focus (few or no beds) and could include services such as some day surgery, specialty diagnostics (such as MRI), clinics (such as Dialysis), etc. The other site would have a primarily inpatient focus (majority of beds) and could include inpatient services such as medical/surgical care, intensive care and obstetrics.
- One Hospital (centrally located) – Provide all programs and services on a single hospital site. Comprehensive work would be done to determine the role of potential vacated building(s) including the ability to support local urgent and primary care needs, community services, Health Hub development, or other alternative models. This exploration will include determining best ways to support access for urgent care needs.

The survey link can be accessed through the home page of the MAHC website where the community presentation and an information brochure are also posted. The survey will remain open until Friday 13 October. As well, hard copies are available in a number of community locations, such as Chambers of Commerce, municipal offices, libraries, and some recreation facilities.

"Your feedback is critical to helping the Capital Plan Development Task Force make the best recommendation for the future to the MAHC Board of Directors," said Cameron Renwick, task force chair. "I encourage everyone and especially our future generations to complete the survey."

Muskoka Algonquin Healthcare (MAHC) is a multi-site healthcare organization providing acute care services at the Huntsville District Memorial Hospital and South Muskoka Memorial Hospital in Bracebridge.



MUSKOKA ALGONQUIN
HEALTHCARE

Have your say about
the different hospital
models!



Muskoka Algonquin Healthcare is planning hospital care for the future — the year 2030 and beyond.

A new task force with broad membership is considering three potential models to provide hospital care in the future.

Be part of shaping the future of hospital care!

The task force wants public feedback on:

- each of the three models
- criteria to be used to evaluate those models

Visit www.mahc.ca/survey to complete the survey.

The survey will be open until October 13, 2017.

To request a hard copy, please call 705-789-2311 ext. 2544.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety



Hospice West Parry Sound

October Activities



SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8	9 <i>Thanksgiving Day Office Closed</i>	10 <i>Walking Group 12-1 pm</i>	11	12	13	14
15	16 <i>Yoga 9-10 am</i>	17 <i>Eat and Educate 12 pm</i>	18 <i>Barb Kerr 50 Plus Lifestyle Expo</i>	19	20	21
22	23 <i>Yoga 9-10 am</i>	24 <i>Walking Group 12-1 pm</i>	25	26	27 <i>Bereavement Group 12-1pm</i>	28
29	30 <i>Yoga 9-10 am</i>	31 <i>Halloween</i>				

We ask that all participants please register.

Please provide us with your email address if interested in receiving updates as the new programming evolves. Stay tuned for educational workshops and opportunities! For more information please call 705-746-4540 ext. 1415 or email jcaux@parrysoundhospice.ca

Bereavement Walking Group

NEW TIME Held at the Waubuno Beach every other Tuesday afternoon, this group provides individuals with the opportunity to engage in discussions with others who are grieving while also enjoying some fresh air and exercise mid-day.

Bereavement Social Group

This drop-in group provides a nonjudgmental, supportive space for participants to express their

feelings, share experiences and learn from one another by engaging in conversations with other individuals who are grieving. Lunch is provided.

Yoga & Meditation

Held at the Parry Sound Friendship Centre, participants will join in on the provided yoga class to help reduce stress and promote relaxation.

Eat & Educate

Join the staff at Hospice West Parry Sound for our new monthly series called Eat and Educate. This program is geared toward our clients and their families.

This month's topic is: Post Traumatic Stress after the death of a loved one - Presented by Melanie Honsinger.

A light lunch will be provided.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

What's cooking this week...

OUR DAILY LUNCH MENU

MONDAY

Soup: Beef barley, Chicken corn chowder
Entree: Stir-fry shrimp with rice

TUESDAY

Soup: Broccoli and cheese, Mediterranean vegetable
Entree: Souvlaki and perogies

WEDNESDAY

Soup: Cream of broccoli, Homemade beef noodle
Entree: Baked potato bar

THURSDAY

Soup: Homemade chicken rice, Tomato ravioli
Entree: Chicken parmesan sandwich

FRIDAY

Soup: Potato bacon, Garden vegetable
Entree: Fish and fries



You can pre-order tonight's dinner meal

- All dinner orders must be placed before 2 p.m. by calling extension 2510.
- There will be no custom orders.
- Dinners are \$5, payment due at pick up.
- Pick up is between 4 and 6 in Dietary.

Monday

Breaded fish with roast potatoes and cream corn

Tuesday

Turkey dressing casserole and green beans

Wednesday

Hot roast beef sandwich with mashed potatoes and squash

Thursday

Glazed ham, scalloped potatoes and fancy blend vegetables

Friday

Chicken stir fry with rice

Saturday

Beef stew with a tea biscuit

Sunday

Honey garlic chicken with mashed potatoes and beets

Meals served in our Cafeteria

Hours of operation are:

Monday to Friday - 11 a.m. to 1:30 p.m.

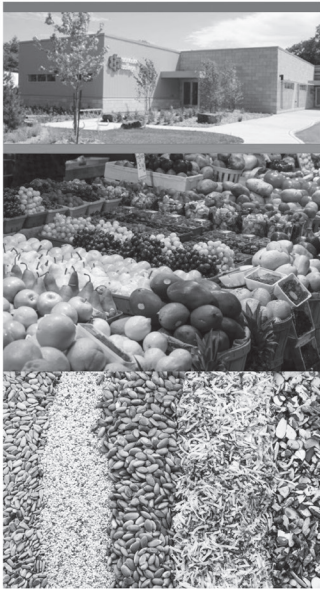


All weekly menus can be subject to change

The Wasaga Beach Sheet Company will be in the Cafeteria on Thursday 5 October.

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety



Healthy Eating for Kids

Date: Thursday, November 2nd

Cost: \$25.00

Time: 6:30 pm to 8:00 pm

Location: 1 College Drive, Canadore College, Parry Sound

Healthy Eating for Kids (Aged 4-11)

What you will learn:

- How to pack healthy and affordable lunches
- Ideas for including your kids in cooking and meal preparation
- Snacks, some good options to consider
- Feeding a picky eater
- Updates to the Canada's Food Guide to Healthy Eating

Who should attend:

- Parents
- Caregivers
- Childcare providers
- Anyone involved with children and food



Heather Fisher, RD, CDE

Heather Fisher graduated from the University of Guelph in 2000 and completed a dietetic internship in 2001. She has been working as a Registered Dietitian and has 16 years of diet counselling experience working in a variety of settings. Heather has 2 young children and encourages healthy, balanced eating for all ages.

To register, contact

Canadore College, Parry Sound

705.746.9222

Laura.Peddie@canadorecollege.ca

Note: This is not a School or Board sponsored activity

www.canadorecollege.ca/wps

WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety

Multi-media collection supports Belvedere residents

I hope you will permit me the liberty of exercising a little promotion on behalf of Belvedere Heights Long Term Care. The 'Parry Sound Area Digital Showcase' is a multimedia collection showing off the area's scenery, landmarks, aerial views, street views, inland lakes, rivers, colourful plants, gardens, tourist attractions, and Georgian Bay.

The showcase features 300 stunning images embedded into two slideshows set to music and sound effects, and also contained within two screen-saver installations. The images can be set as desktop/laptop wallpaper or background and most are available at no extra charge for your own personal use. There is a bonus, relaxing, nine-minute video of the Seguin River runoff in the spring of 2013 when the water levels were quite exceptional. There is a complete reference guide and browser tool to help identify and manage the images.

My company has sponsored this project and the net proceeds go to Belvedere Heights to support the purchase

of several items for the residents which are not always included in the home's budget. This is truly a one-of-a-kind product available in this area.

It is a two-disc set. One disc is formatted for your computer/laptop and the other for television viewing. Area photographers have made great contributions to this project and the showcase is packed with value.

There is no financial gain for my company. I sit on the Board of Management (Town of Parry Sound Council appointment) and along with fellow board members, management and staff, we are faced with ongoing funding challenges. This project will raise a modest amount for the residents!

The product was officially released on Friday 29 September

Very sincerely,
Doug McCann

Parry Sound Area Digital Showcase

300 STUNNING IMAGES MULTIMEDIA SLIDESHOWS SCREENSAVERS DESKTOP WALLPAPER PRINTS

A Presentation Of

McCann & CAMBRIAN
www.mcems.ca E-MEDIA SERVICES



Parry Sound Area Digital Showcase



Parry Sound Area Digital Showcase
TWO DISC SET FOR COMPUTER & TV



DISC ONE
FOR COMPUTER



DISC TWO
FOR TELEVISION



IN SUPPORT OF
Belvedere Heights
Home for the Aged
Residences / Long Term Care / Community Support Services

Belvedere Heights

*Ideal for Current and Former Area Residents
Visitors and Tourists
Great Gift Idea, One-Of-A-Kind Keepsake*

Two-Disc Set: Just 19.99 Plus HST

Get the Details and Order at
www.ParrySoundArea.ca



WPSHC CARES

Compassion • Accountability • Rights & responsibilities • Excellence • Safety