

Risk self-assessment program improving organizational and patient safety

The Healthcare Insurance Reciprocal of Canada (HIROC) Risk Assessment Checklist program is a web-based, self-assessment program that aims to increase the impact on patient safety and decrease claims. The program consists of checklists, or risk modules, for each of the high-cost/high-frequency risks identified from HIROC's extensive claims database. Each risk module is comprised of the most impactful, evidence-based mitigation strategies organizations should implement to effectively address the respective risk.

The Risk Assessment Checklist Program follows a three-year cycle. Each year WPSHC completes the self-assessment process which involves the completion of a set of 31 modules by individual or teams of leaders from across the organization. The results are then reviewed and prioritized by the Quality & Risk Manager in collaboration with the Senior Leadership Team and submitted to HIROC for review and feedback.

Areas assessed include, but are not limited to: emergency, surgical, obstetrics, medical, property, infection control, and administrative practices.

WPSHC has successfully completed the year-two assessment of the three-year program and has realized significant gains in several areas with our overall implementation score being 92.6 percent - an improvement over last year's score of 86.

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"Congratulations and thank you to all leaders and staff who have worked diligently in completing the self-assessments, identifying areas of focus and working to make our organization and our patients safer."

Shannon Burrows, Quality and Risk Manager



"Thank you for your exceptional efforts on behalf of the health centre and our patients. In addition to improving patient and organizational safety, the work of our team will result in a significant savings applied to our professional liability insurance. In the midst of budget deliberations, this is especially welcome news!"

*Donald Sanderson,
CEO West Parry Sound
Health Centre
and Lakeland
Long Term Care*

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