110 CENTRE

weekly newsletter of West Parry Sound Health Centre

August 13 to 19 • 2018



Better Quality. Better Health.

Preparing for Accreditation

Accreditation Simulation Survey August 30, 2018

Contact your Accreditation Coordinator to learn more.

Debbie Junk-Lloyd ext. 3752 djunklloyd@wpshc.com

WPSHC ACCREDITATION

OCTOBER 15 TO 18, 2018

In preparation for Accreditation we will be participating in a Simulation Survey on 30 August 2018.

An Expert Advisor will be on-site with the goal of:

- Preparing staff for the survey process.
- Identifying areas of strength and opportunities for improvement.
- Providing an opportunity to experience leadership and governance discussion.

All staff are invited to be part of this event.

A wrap-up at the end of the day will take place from 1530 to 1600 in the Boardroom.

ROPs

Required Organizational Practices in every edition of News Centre



ACCREDITATION

Better Quality. Better Health.

Wondering what accreditation is all about? Contact the West Parry Sound Health Centre Accreditation Coordinator Debbie Junk-Lloyd - Extension 3752 - djunklloyd@wpshc.com

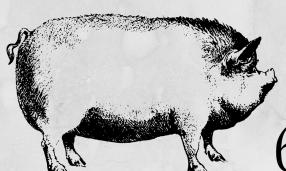


Compassion • Accountability • Rights & responsibilities • Excellence • Safety



PIGROAST

BBQ & Silent Auction



25th

6:30 pm

Bobby Orr Community Centre

Jim MacCoubrey's End of Summer Bash

In support of Hospice West Parry Sound

FEATURING SUNNY SLOPE BOOTLEGGERS

\$30 - Individual

\$50 - Couple

Cash Bar

FOR TICKETS CALL JIM MACCOUBREY 705-773-2542



Whispering Pines Gift Shop

30% off

Stop to Shop

Many items in the store are now marked 30% off

Home Decor
Seasonal Decorations
Jewelry • Books
Fashion
Candles & Lighting
Quilts and
Handcrafted Items

Main lobby gift shop operated by the WPSHC Auxiliary.

All purchases support patient care at WPSHC.



WPSHC-CARES



West Parry Sound Health Centre is proud to be Accredited With Exemplary Standing, the highest measurement awarded by Accreditation Canada.

www.accreditation.ca



Please tell us

Send us your compliments, questions, or concerns. Use the 'contact us' button at

www.wpshc.com





This newsletter and other helpful information can be found on-line at

www.wpshc.com

Contact News Centre editor Jim Hanna jhanna@wpshc.com

705 746-4540 extension 4144

Premium deduction difference from April for extended health and dental

As previously announced there was a small increase to your 2018 rates for Extended Health Care and Dental for those employees participating in our Green Shield benefits.

You may have already noticed the increase to your premiums on

your pay stubs. On the August 23 pay (rescheduled from the July 26 pay) you will see a slight retro deduction to reflect the April premium. This retro amount will be no



News from our People Services Department

greater than \$2.24. To inquire as to the exact amount that you will see on your pay stub please call Human Resources at extension 2413.

Please remember you play a direct role in keeping our benefit cost down.

The health centre participates in an 'Administrative Services Only' (ASO) benefit program. Participating in an ASO program allows you, the user of the benefit, to directly control the costs of our benefits. The ASO program means that the health centre pays dollar-for-dollar plus administration fees for every dollar you use in Extended Health and Dental Benefits.

When our combined utilization goes up, our premium will go up. When our combined utilization goes down, our premiums go down! Some simple ways we can control costs are:

- Paying attention to the dispensing fees charged by pharmacies (some pharmacies charge below \$10 per prescription and some charge close to \$20).
- For maintenance medication purchase a three-month or more supply rather than one month at a time.

For more cost saving ideas please speak to your HR representative or go to www.greenshield.ca.

We're seeking Volunteers

Hava Java • Whispering Pines
Supporting Patient Care • Friendly Visitors
Hospital Elder Life Program
Patient and Family navigation - Information Desk

If you are interested, send a note to Volunteer Services Coordinator Jim Hanna - jhanna@wpshc.com





High-Alert Medications



Guidelines

High-alert medications may cause significant harm when they are administered in error. A coordinated and documented approach to safely manage high-alert medications enhances patient safety and reduces the possibility of harm. High-alert medications include but are not limited to antithrombotic agents, adrenergic agents, chemotherapy agents, concentrated electrolytes, insulin, narcotics (opioids), neuromuscular blocking agents and sedation agents. The Institute for Safe Medication Practices (ISMP) has developed lists of high-alert medications for acute care and community/ambulatory settings.

Test for Compliance

Major: There is a policy for the management of high-alert medications

Major: The policy names the role or position of individual(s) responsible for implementing and monitoring the policy

Major: The policy includes procedures for storing, prescribing, preparing, administering, dispensing and documenting each identified high-alert medication

Major: Concentrations and volume options for high-alert medications are limited and standardized

Minor: Client service areas are regularly audited for high-alert medications

Minor: The policy is updated on an ongoing basis

Major: Information and ongoing training is provided to team members on the management of high-alert medications

Evidence

- Policy NM-IV-250 reviewed November 2017 by Nursing and Pharmacy & Therapeutics
- Direct observation of High-Alert Medication Labels on medications
- Utilization of rL solutions to track the number of times there was an error or near miss related to high-alert medication administration
- Weekly pharmacy audits include high-alert medications
- Direct observation of staff performing double checks on heparin prior to administration

Required Organizational Practices (ROPs) are evidence-informed practices addressing high-priority areas that are central to quality and safety. Accreditation Canada defines an ROP as an essential practice that organizations must have in place to enhance patient safety and minimize risk.

News from Our Neighbours

MAHC endorses two-site model for the future

Following final deliberations, the Board of Directors for Muskoka Algonquin Healthcare (MAHC) has endorsed the Capital Plan Development Task Force recommendation for a two acute sites service delivery model for the future.

"The task force has demonstrated to the Board that the two acute sites model best meets the needs of today and the future," said Board Chair Phil Matthews. "The Board is pleased to bring closure to the burning question on everyone's mind – one site or two – and supports moving the recommendation for the two acute sites model forward."

The Task Force Chair and Vice Chair presented the preferred service delivery model recommendation at a special Board meeting on August 8, supported by the findings of a 30-plus page report resulting from nearly two dozen task force meetings, essential studies and reports, and countless stakeholder engagement opportunities over the past year.

"I want to thank the 25 task force members for their commitment to the tremendous amount of work done, and to everyone beyond our table who participated and provided input over the past year," said task force Chair Cameron Renwick. "The task force listened to the people, and we heard your feedback."

"The Board has been supportive of the work from the beginning, giving the task force the time it needed to do the best job possible. The work has been thorough with no stone left unturned," said Matthews. "At the end of its deliberations, the Board was satisfied that the task force followed a sound process to comprehensively review all possible models against objective evaluation criteria based on the best information and data currently available."

The two acute sites model has ultimately been selected because it will continue to provide high-quality acute care services that people can access closer to home with reasonable travel times, is flexible enough to accommodate future needs, and is supported by the greater community. Two acute sites is now the vision for the future, replacing the 2015 recommendation for one hospital, but it is recognized that how the services will be arranged in the two acute site model will continue to be evaluated at each stage of planning and refreshed to meet evolving technology, best practice, system integration and community needs.



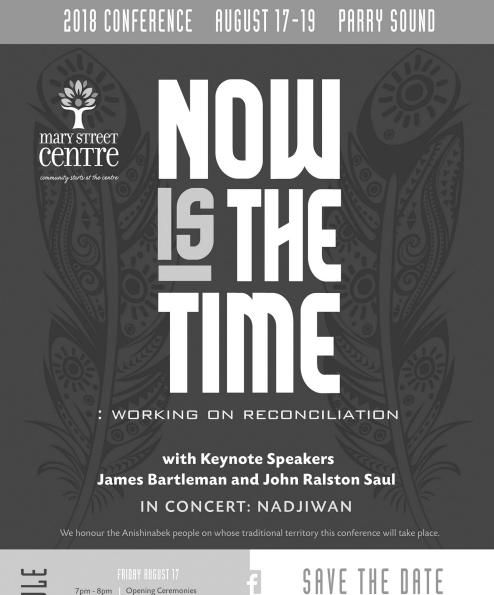
"After more extensive consultation and study through this stage of planning, we learned that based on currently projected land-use planning requirements a central location would not be feasible from a land-use planning perspective. The Board also continues to acknowledge the importance of travel times and access to care when selecting the model, as well as community and municipal support that is necessary for funding the local share," said Matthews. "We hope that this decision to support a two acute sites model is one that everyone can truly get behind, so that together we can sustain the needs of our two sites, and convince the Ministry that a two-site hospital is what Muskoka and East Parry Sound needs and deserves in the future."

The Board's support of the service delivery model paves the way for the task force to move to 'part B' of the stage one process to begin to concentrate on the physical design of the two acute sites model, the infrastructure approach (new build, renovation, or a combination of both), the siting, and the potential for phasing the project. Part B also requires a fund-raising plan of how we will pay for the local share of the redevelopment.

Once both parts of the stage one proposal are complete next year, the two acute sites plan goes to the Ministry of Health and Long-Term Care for approval to continue on to the next stage in the lengthy capital planning process.

Chief Executive Officer Natalie Bubela reminds the community that investments in our buildings and medical equipment needs are significant today and will continue while the future planning work gets more refined over the next several years.

"Millions of dollars in infrastructure investments are needed today just to keep the two sites operating, and we rely on community donations to fund the equipment, technology and building upgrades that ensure safe, high-quality care for everyone we serve," said Bubela. "A defined plan for hospital care for future generations is critical to ensuring infrastructure investments are tailored so they best support the overall capital plan."



Opening Ceremonies A Celebration of Youth **Reconciliation Successes** Concert: Aboriginal Recording Artists **Nadjiwan**

8:30pm - 10:30pm

11:30am - 1:30pm 1:30pm - 3:30pm Afternoon Workshops

9:30am - 11:30am Morning Workshops Lunch (included)

Dinner on the town at local eateries

7pm - 9pm

Keynote Speakers: In Conversation with **James Bartleman and John Ralston Saul**

11:30am - 1:30am 1:30pm - 3:00pm

10:30am - 11:30am Worship or Field Trip Lunch (included) Closing Ceremonies

COSTS

EARLY BIRD (book before June 30th) \$125.00 Limited spots available. Book early to avoid disappointment.

To register and for up-to-date conference information, details and suggested area accommodations,

the program director at 705 746 1865 or programdirectormsc@cogeco.net

Mary Street Centre is the home of St. James United Church

24 MARY STREET PARRY SOUND ON P2A 1C9

Now IS The Time: **Working on Reconciliation** August 17, 18, and 19

Friday 17 August

7 to 8 p.m. **Opening Ceremonies** A Celebration of Youth **Reconciliation Successes**

8:30 to 10:30 p.m. Concert with NADJIWAN

Saturday 18 August

9:30 to 11:30 a.m. Morning Workshops

11:30 a.m. to 1:30 p.m. Lunch (included)

1:30 p.m. - 3:30 p.m. Afternoon Workshops

Evenina

Dinner at local eateries

7 to 9 p.m. In conversation with James Bartleman and John Ralston Saul

Sunday 19 August

10:30 to 11:30 a.m. Worship or Field Trip

11:30 a.m. to 1:30 p.m. Lunch (included)

1:30 to 3 p.m. Closing Ceremonies

Cost: \$150

To contact: programdirectormsc@cogeco.net 705-746-1865 Mary Street Centre 24 Mary Street Parry Sound Home of St. James United Church



PARRY SOUND FRIENDSHIP CENTRE



NATIVE AWARENESS DAYS

Thursday, Friday & Saturday August 16, 17, and 18



Parry Sound Friendship Centre

Day 1-Thursday, August 16, 2018

7am-8am-Sunrise Ceremony-Salt Dock

8:30-9:30am-Light Breakfast

10-12 Noon-Speaker Susan Smoke

12-1pm-LUNCH (chilli/scone fruit/ice cream)

1:30-3:30pm-Craft Stations

Norval Morriseau Paint Station Pebble Stone Painting

Day 2- Friday, August 17, 2018

10-12 Noon-Speaker Susan Smoke

12-1pm LUNCH- (mushrooms, wild rice, macaroni/cheese)

1-2:30pm-Medicine Pouch Teachings, Make a Medicine Pouch

TOONIE TABLE

LOCAL CRAFT VENDORS



Day 3-Saturday, August 18, 2018

9:30-11:30am- Workshop-Walking Through the Truth and Reconciliation Document

11:30am-1pm- LUNCH- Indian Taco/drink- \$10 per plate

1:30-3:30pm- Workshop-Walking Through the Truth and Reconciliation Document

PRIZE GIVEAWAY EACH DAY-MUST BE IN ATTENDANCE

FOR FURTHER INFORMATION, CONTACT OUR OFFICE AT (705) 746-5970





Exposé on Intimate Partner Violence and Concussion

Friday, October 26, 2018

North Bay Regional Health Centre - Auditorium

50 College Drive, North Bay, ON P1B 0A4

AGENDA

08:30 am	Breakfast and Registration
09:30 am	Welcome and Introduction – Jim Vigmond
09:35 am	Insight into March of Dimes Programs in the North – Crystal McCollom
09:45 am	TBI among Marginalized Populations – Dr. Angela Colantonio
10:30 am	Refreshment Break
10:45 am	Invisible but Dangerous: Understanding Concussions and Strangulation in Women Victims of Intimate Partner Violence - Dr. Eve Valera
12:00 pm	Lunch
01:00 pm	Obtaining Legal Help - The Criminal Injuries Compensation Board (CICB) - How Does it Work? - Jim Vigmond, Rob Durante
01:20 pm	Intimate Partner Violence and Concussions: What Do They Look Like and What Should We Do? - Dr. Eve Valera
02:05 pm	Refreshment Break
02:20 pm	Video/educational Toolkit and New Knowledge Mobilization Initiatives -Lin Haag, Dr. Angela Colantonio
	Questions & Answers



For additional details, contact:

Telemedicine Coordinator Kathy Hamer telemedicine@wpshc.com - 705-746-4540 ext. 1403

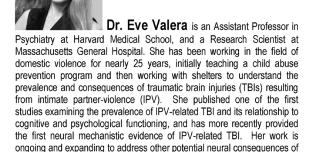
This conference will be of special interest to all health care professionals including (but not limited to):

Case Managers, Chiropractors, Chronic Pain Experts, Doctors, Discharge Planners, Family Physicians, First Responders, Gynecologist, Hospital Emergency Professionals, Massage Therapists, Neurologists, Neuropsychiatrist, Neurosurgeon, Nursing Expert, Nutritionist, Obstetrician, Personal Support Workers, Physiatrist Occupational Therapists, Physiotherapists, Physical Therapist, Rehab Support Workers, Social Workers, and Speech-Language Pathologists.

Continuing Education Credits

Conference attendance certificates will be provided. Registrants are encourages to review self-assessment guidelines issued by their professional college or association for continuing education credits, or contact their professional college association for further information.





TBIs from partner violence.

Dr. Angela Colantonio is a professor at the University of Toronto in the Department of Occupational Science & Occupational Therapy with cross appointments in the Dalla Lana School of Public Health and the Graduate Department of Rehabilitation Sciences. and holds a CIHR Chair in Gender, Work and Health. Dr. Colantonio is also a senior scientist at the Toronto Rehabilitation Institute, UHN. She received her PhD in epidemiology and public health from Yale University, and an MSc in community health and a BSc in occupational therapy from the University of Toronto. Dr. Colantonio is a Fellow of the American Congress of Rehabilitation Medicine and the American College of Epidemiology. She leads an internationally recognized program of research on acquired brain injury (ABI) that includes examination of ABI in the population targeting injury prevention and post-acute care with a special focus on vulnerable populations. Other areas of Dr. Colantonio's research program include long term outcomes, sex- and gender-related issues, and innovative approaches to intervention, such as the use of theatre as a knowledge mobilization strategy.

Crystal McCollom is the Regional Acquired Brain Injury System Navigator for LHIN 13. She is responsible for the implementation, integration and update of systems and processes related to Acquired Brain Injury resources in North Eastern Ontario. She also provides support to ABI clients and stakeholders in the areas of client access and referral, client tracking, client information and education and client community resources and networks. In addition, she provides secretarial support to the local Neurological Health Charities Committee. She received her M.E.S. at York University in 1993 focused in health promotion, health planning and community development and her BScN (nursing) at the University of Windsor in 1983. With many years of experience in health care, responsibilities have included: consulting, community health nursing and program planning in First Nations communities, healthy planning, policy analysis and planning for Long-Term Care Reform as a Senior Health Planner at a District Health council. Branch Management of two nursing companies, disability case management and extensive nursing experience.



James L. Vigmond is the

former president of the Ontario Trial Lawyers Association; Jim Vigmond continues to be a leading figure of Ontario's personal injury trial bar. At Oatley, Vigmond, Jim leads a team of lawyers and support staff with broad expertise in spinal cord, brain injury and serious orthopedic cases. Frequently called upon to help further the education of other trial lawyers, he has travelled across the country, speaking on matters of trial advocacy and trial practice. Jim designed the course 'Personal Injury Advocacy' which he teaches at Queen's University Law School along with Insurance Law. His students have twice awarded him the Queen's Law School Teaching Excellence Award. He has been voted by his peers as among The Best Lawyers in Canada annually from 2006 to 2018, is a Certified Litigation Specialist by the Law Society of Upper Canada, a Fellow of the Litigation Counsel of America and a Fellow of the American College of Trial Lawyers. In November 2016, Jim was the recipient of a lifetime achievement award from the Ontario Trial Lawyers Association.



Robert Durante has been

practicing Personal Injury Law at Oatley Vigmond since his call to the bar in 1997. He is a graduate of McGill University and Queen's University Faculty of Law. As a partner at the firm Rob is committed to helping clients obtain the compensation they deserve. His accomplishments include being listed in Best Lawyers for 2017. Rob has represented clients at all levels of court in Ontario, including the Superior Court of Justice, the Divisional Court and the Court of Appeal. Rob has presented papers and was an invited speaker on issues concerning personal injury law, accident benefits, and commercial host liability. He has presented at conferences hosted by The Advocates' Society, Ontario Trial Lawyers Association, Law Society of Upper Canada, and Canadian Bar Association.



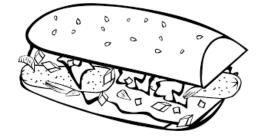
Halina (Lin) Haag is a PhD student in the

Lyle S. Hallman Faculty of Social Work, Wilfrid Laurier University researching in the areas of disability studies, traumatic brain injury (TBI), and acquired chronic illness & injury. Her current work focuses on the intersection of intimate partner violence and TBI. In 2017, she was awarded the prestigious Women's Health Scholars Award to support this work. Lin's other research has explored gendered experience of traumatic brain injury and the barriers encountered by marginalized women in the areas of mental health, return to work, and social inclusion. Lin has received numerous awards including a CIHR Strategic Training Fellowship in Interdisciplinary Primary Healthcare Research and the Hilary M. Weston Scholarship for research in mental health.

Speaker Bios

Expose on Intimate Partner Violence and Concussion

Look what's cooking this week



OUR DAILY LUNCH MENU (©)

MONDAY

Soup: Homemade Beef Barley, Butternut Squash Entree: Philly Steak Melt Sandwich with Salad of the Day

TUESDAY

Soup: Homemade Turkey Rice, Tomato Ravioli Entree: Shepherd's Pie with Gravy and Vegetable of the Day

WEDNESDAY

Soup: Homemade Chicken Noodle, Potato Bacon Entree: Chicken Parmesan on a Brioche Bun with Salad of the Day

THURSDAY

Soup: Roasted Red Pepper & Tomato, Garden Vegetable Entree: Quiche Lorraine with PEI Vegetable Medley

FRIDAY

Soup: Minestrone, New England Fish Chowder Entree: Fish and Fries, Poutine

Meals served in our Cafeteria

Hours of operation are:

Monday to Friday - 11 a.m. to 1:30 p.m.



All weekly menus can be subject to change

You can pre-order tonight's dinner meal

- All dinner orders must be placed before 2 p.m. by calling extension 2510.
- •There will be no custom orders.
- Dinners are \$5, payment due at pick up.
- Pick up is between 4 and 6 in Dietary.

Monday

Chicken Paramesan, Fuisili Noodles, Italian Mixed Vegetables

Tuesday

Old Fashioned Beef with Gravy, Mashed Potatoes, Broccoli

Wednesday

Sloppy Joe on a Hamburger Bun with Sunrise Vegetables

Thursday

Festive Baked Ham, Sweet Potatoes, Green Beans

Friday

Cheese Tortellini, Garlic Bread, Caesar Salad

Saturday

Beef Stir Fry with Rice

Sunday

Roast Turkey, Mashed Potatoes, Squash.

Thank you to everyone who responded to our Computer Literacy Survey. We know that not everyone is comfortable working with computers. Some staff members asked for software specific training. Many staff members want to begin with the basics.

We are now offering some of the material that you asked for.

On our Surge Learning site you can now find the following training supports:



For help with Surge Learning please contact Ida Doubrough at idoubrough@wpshc.com extension 1340

Or send a request to askEHR@wpshc.com

- Microsoft Excel 2016 training at 3 levels
- Word 2016
- Publisher 2016
- PowerPoint 2016
- Outlook 2016
- Use of mouse and keyboard instructions and games
- Office 365 Portal

Please note that some training videos will include commercial promotions not endorsed by WPSHC



Another Project Fuelled by Donors

Patient care is improving. The way we work is changing.

Thank you to everyone who is taking on additional work to learn our new system delivering improved Patient and Family Centred Care at West Parry Sound Health Centre and with our partner hospitals.

Thank you generous donors for supporting our delivery of care.





Next week's 50-50 draw prize total:

\$515

Our Foundation's payroll deduction 50/50 draw takes place every two weeks - and you can sign up to participate any time.

- The cost to enter the 50/50 draw will be \$5 per pay only available through payroll deduction.
- The winning participant and the Foundation equally share the amount of money collected through the entry fee. Pick up a form from the Foundation office.

The Payroll Prosperity Program is helping to raise thousands of dollars for our Foundation to purchase much-needed equipment along with support for the Staff Education Fund... and thousands will be shared by lucky Payroll Prosperity participants.

Ask for a visit at your next meeting or team huddle

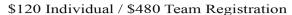


Have a question about our EHR Project?

askEHR@wpshc.com

SupporttheGirls

Parry Sound Golf and Country Club • Saturday, September 29, 2018





- · 18 holes of golf at beautiful Parry Sound with power cart
- · Welcome gift for all
- · Breakfast before the round, Lunch en Route
- Gourmet dinner, raffles, prizes after dinner
- . Team Scramble tournament format
- · Closest To The Pin Prizes

You are helping buy:

Groundbreaking breast 3D mammography technology enhancing our Digital Mammography Unit.

Please send completed form along with payment to:

WPSHC Foundation

6 Albert St. Parry Sound, ON P2A 3A4

Questions: Call Cathy @ 746-4540, x 3345 Fax: 773-4059 • Email: cknox@wpshc.com

Brief Itinerary September 29, 2018	
Registration/Breakfast	8 am
Shot Gun Start Lunch while playing	10 am
Dinner	5 pm

Deadline for registration and \$\$ is August 17, 2018

WPSHG-CARES